



Meeting: **Adults and Communities Overview and Scrutiny Committee**

Date/Time: **Monday, 6 September 2021 at 2.00 pm**

Location: **Sparkenhoe Committee Room, County Hall, Glenfield**

Contact: **Mrs L. Walton (0116 305 2583)**

Email: **lauren.walton@leics.gov.uk**

Membership

Mr. T. J. Richardson CC (Chairman)

Ms. L. Broadley CC Mr. R. Hills CC
Mr. B. Champion CC Mr. J. Miah CC
Mr. N. Chapman CC Mrs. A. Wright CC

**Please note: this meeting will be filmed for live or subsequent broadcast via the Council's web site at <http://www.leicestershire.gov.uk>
– Notices will be on display at the meeting explaining the arrangements.**

AGENDA

<u>Item</u>	<u>Report by</u>
1. Minutes of the meeting held on 7 June 2021.	(Pages 5 - 10)
2. Question Time.	
3. Questions asked by members under Standing Order 7(3) and 7(5).	
4. To advise of any other items which the Chairman has decided to take as urgent elsewhere on the agenda.	
5. Declarations of interest in respect of items on the agenda.	
6. Declarations of the Party Whip in accordance with Overview and Scrutiny Procedure Rule 16.	



7. Presentation of Petitions under Standing Order 35.
8. Commissioning and Procurement of Home Care Services. Director of Adults and Communities (Pages 11 - 18)
9. Care Home Quality. Director of Adults and Communities (Pages 19 - 36)
10. Leicestershire and Rutland Safeguarding Adults Board Annual Report 2020/21. Independent Chair of the Leicestershire and Rutland Local Safeguarding Adults Board (Pages 37 - 48)
11. Annual Adult Social Care Complaints and Compliments Report 2020-21. Director of Adults and Communities (Pages 49 - 72)
12. Performance Report for Quarter One 2021-22 (April - June). Director of Adults and Communities and Chief Executive (Pages 73 - 88)
13. Date of next meeting.

The next meeting of the Committee is scheduled to take place on 1 November 2021 at 2.00pm.
14. Any other items which the Chairman has decided to take as urgent.

QUESTIONING BY MEMBERS OF OVERVIEW AND SCRUTINY

The ability to ask good, pertinent questions lies at the heart of successful and effective scrutiny. To support members with this, a range of resources, including guides to questioning, are available via the Centre for Governance and Scrutiny website <https://www.cfgs.org.uk/>

The following questions have been agreed by Scrutiny members as a good starting point for developing questions:-

- Who was consulted and what were they consulted on? What is the process for and quality of the consultation?
- How have the voices of local people and frontline staff been heard?
- What does success look like?
- What is the history of the service and what will be different this time?
- What happens once the money is spent?
- If the service model is changing, has the previous service model been evaluated?
- What evaluation arrangements are in place – will there be an annual review?